

House Rules
VILLA KAMIK
Welcome!

In order to ensure a pleasant stay and to avoid possible misunderstandings, please familiarize yourself with the house rules. When confirming your reservation, it is assumed that you are familiar with and agree with them, and that you will fully comply with them. Failure to comply with the house rules may result in the cancellation of the reservation and the payment of the full price of the stay, regardless of earlier forced departure. Compliance with the House Rules is expected of every guest.

PERSONAL DOCUMENTS

Upon arrival at the accommodation facility, guests must hand over personal documents (passport or ID card) of all persons to the host of the facility for registration at the Tourist Board. Personal documents will be returned within 24 hours at the latest.

GUEST STAY REGISTRATION

The host is obliged to register your stay as regulated by his obligations to the competent state authorities of the Republic of Croatia, the Residence Tax Act and the Residence of Foreigners Act.

MAINTENANCE OF CLEANLINESS AND HYGIENE OF THE HOUSE

The price includes towels, bed linen, kitchen towels, toilet paper, hygiene supplies, cleaning and dishwashing detergents.

Bed linen is changed with each guest change, and guests staying for more than 7 days are given clean bed linen every 7 days, which the guests change themselves.

While using the holiday home, you are responsible for maintaining hygiene and cleanliness, and disposing of household waste in a designated place. The host is not obligated to clean and tidy.

We ask guests to protect the environment, to take care of the rented accommodation unit, and to be considerate of the furniture and equipment in the interior and exterior of the house.

ENTRY OF THE HOST INTO THE HOUSE

The host does not have the right to enter the rented holiday home without notice and permission or in the absence of the guest, nor to touch or use the guest's personal property.

The host may enter the property without the guest present only in cases where he has reasonable suspicion that the property or the guest's property is in danger, and when he reasonably suspects a gross violation of the house rules. The owner is obliged to inform the guests of his entry in the first subsequent contact. In the event of the host's reasonable suspicion that damage has been caused and when he reasonably suspects a violation of the house rules, the guests are obliged to allow him to enter the accommodation unit for inspection.

INFORMATION AND ASSISTANCE TO THE GUEST

The host is at your service during your stay for all the information and assistance you need. The host is not obliged or responsible for organizing free time and entertainment for the guest.

GUEST PROPERTY

Guests are asked to take care of their belongings and valuables left in the accommodation unit, as the host is not responsible for their possible disappearance. The host will do everything in his power to protect them and warn the guest about possible dangers. Also, do not leave valuables in cars.

PETS

Bringing pets (dogs, cats, birds, etc.) into the house is not allowed without the owner's permission.

HOUSE SAFETY

It is not allowed to bring weapons, flammable and explosive substances and substances with a strong or unpleasant smell into the house. Furthermore, it is not allowed to bring electrical appliances into the house for which you have not received the consent of the host. The electricity consumption included in the accommodation price does not include unusual additional electrical appliances, and for each appliance found in the apartment, additional electricity costs will be charged proportional to the consumption, regardless of whether they are used or not. This rule does not apply to electrical appliances for personal care.

When leaving the accommodation unit and/or the Villa, the guest must turn off the lights, electrical appliances, gas installations and close the taps. Special care should be taken not to leave the air conditioner on unnecessarily while the guest is not in the accommodation unit and not to use it with open windows and doors. It is forbidden to throw garbage into toilets, sinks and other places not intended for this, which includes the yard and the immediate vicinity of the house.

Use of the pool is at your own risk.

NIGHT PEACE

Noise is not desirable in the house, especially during the night rest both in the facility and in the immediate vicinity (due to disturbing the neighbors): on the terrace, yard, garden between 10:00 PM and 8:00 AM. Violation of peace and order (noise, disorder, noise) allows the host to deny you your stay to your detriment, as if you made that decision yourself. In addition to appealing for appropriate behavior of adults, please also pay attention to the behavior of children when playing, and especially to creating drafts and slamming doors.

BRINGING UNREGISTERED PERSONS

Persons who are not guests of the rented accommodation are not allowed to arrive, stay overnight or stay all day, nor use the inventory without the host's permission. If persons who are not registered or not announced are found, the host has the full right to cancel the accommodation for all guests.

COMPENSATION FOR DAMAGE TO THE HOST

A guest who intentionally or unintentionally causes damage to or damage to the property will have to compensate the host for the full amount of the damage. It is not allowed to remove furniture and appliances without special permission. We ask for responsible behavior and handling. On the day of departure, the guest is obliged to personally invite the host to inspect the used object and household appliances in his presence in order to prove that he did not cause any damage. You are obliged to compensate for any damage on the spot. Only then does the guest have the right to leave the accommodation. Any damage caused that is not reported after departure will be subsequently claimed from the guest through the courts.

EQUIPMENT OR DEVICE FAILURE

In the event of a malfunction of the equipment or devices within the accommodation unit, please inform the host immediately, and they will try to fix it as soon as possible.

MOVING AND REMOVING FURNITURE

It is not allowed to move furniture within the accommodation unit or take any inventory and equipment (towels, sheets, blankets intended for the house, etc.), tables and chairs from the living room to the terrace or garden, and do not expose them to the sun and rain.

ARRIVAL AND DEPARTURE

The accommodation unit is available from 4:00 PM on the day of arrival (arrive by 8:00 PM at the latest) until 10:00 AM on the day of departure. We kindly ask you to leave the accommodation by 10:00 AM on the day of departure so that it can be cleaned and prepared for other guests who arrive after you and have the right to enter from 4:00 PM. Staying in the house after 10:00 AM unconditionally entails paying another 50% of the daily price without the possibility of further stay in the accommodation unit. The keys must be returned at the end of the stay. If possible, the host may allow earlier entry or a longer stay in the facility, but all at his sole discretion.

You are obliged to leave the facility you have rented in the condition in which you found it upon arrival - clean, tidy and undamaged. The host thoroughly arranges and cleans the house after each guest change.

FAILURE TO OBSERVE HOUSE RULES

A guest who does not comply with the house rules and basic rules of behavior and disturbs the peace will be unconditionally canceled without refund, all for the purpose of protecting his property and preventing actions that could result in physical injury to the guests, all because of non-observance of the house rules and basic rules of conduct in the house. In case of cancellation of accommodation by the host due to violation of house rules, the guest will be charged the entire amount of the reserved period, regardless of the shorter stay.

SMOKING

Smoking and lighting candles are not allowed in the building. We suggest all smokers to smoke on the open terrace or in the yard with the use of ashtrays with extreme CAUTION. Be sure to consider possible fire hazards.

BUILDING A FIRE

It is not allowed to light fires outside designated areas. The fire can be lit in the outdoor grill. Please be especially careful when using the outdoor grill. Make sure the fire is out when you leave the house and don't leave fireplaces unattended.

CANCELLATION BY THE HOST

In the event of cancellation by the host due to a violation of the house rules, the guest will be charged the entire amount of the reserved period, regardless of the shorter stay.

CANCELLATION BY THE GUEST

If you cancel your agreed stay earlier than the agreed or reserved date, you are obliged you have to pay for your stay as agreed and booked.

TIME OF PAYMENT OF THE ACCOMMODATION PRICE

The price of your stay in the holiday home for the entire contracted period is charged before the start of use according to the publicly displayed and valid price list which includes: accommodation, supply of cold and hot water, electricity, maintaining the temperature inside the room at a comfortable level, energy for cooking, changing bed linen and small inventory and parking space.

FAMILIARITY WITH THE HOUSE RULES AND POSSIBLE DISPUTES

By starting to use the accommodation, it is understood that the guest is familiar with the house rules and agrees to the obligations and the conditions outlined here. All disputes that cannot be resolved internally with the host will be resolved through the intervention of the police or the court. All complaints are taken into account only if they are reported during the stay. We do not accept subsequent complaints. If the guest does not accept these provisions, he is obliged to leave the accommodation.

AT THE BEGINNING OF THE STAY IN THE HOUSE, THE GUEST ACCEPTS ALL THE CONDITIONS FROM THE "HOUSE RULES" AND "RULES OF CONDUCT IN THE HOUSE"

Thank you for choosing us for your vacation.